

news



Barclaycard to Open New Customer Center in Henderson, Nevada

Will support fast-growing payments business

HENDERSON, Nev. Nov. 20, 2013 – Barclaycard US, the payments business of Barclays in the United States, will open a new customer contact center in Henderson, Nevada.

Barclaycard expects to add 400 new employees during 2014 at the center located at 2280 Corporate Circle in the Green Valley Corporate Center in Henderson. By December 2015 the center will employ 700. Once fully operational, the center will employ 1,000.

"We're very excited to become a member of the Henderson community," said Patrick Wright, Chief Operating Officer for Barclaycard US. "We are focused on enhancing the customer experience with our business. This state-of-the-art center coupled with the fantastic workforce in Nevada will help us accomplish this."

"Barclaycard brings a significant presence in the financial services sector to our city and will help diversify and strengthen our local economy," said Henderson Mayor Andy Hafen. "As a company that values volunteerism and environmental stewardship, their corporate culture will fit in very well with the lifestyle here in Henderson."

"This is great news for the City of Henderson and our region," said Jonas Peterson, Chief Operating Officer of the Las Vegas Global Economic Alliance. "The global financial services industry is a large and growing part of our regional economy and we're happy to welcome such a well-respected company to our community. Southern Nevada's connectivity and culture of customer service make us competitive in the global economy, and in the coming years, we expect to see more growth in this critical sector of our economy."

Employees of the center will provide customer support for cardmembers who participate in the 40 co-branded credit card partnership programs offered by the business as well as payment products featuring the Barclaycard brand. Employees will work in customer service, retention support, collections and Spanish language service.

Colleagues staffed at the Henderson center will be full-time and receive generous benefits such as health insurance, dental insurance, vision coverage and a 401K plan with matching corporate contributions.

Barclaycard is currently working to fill these new customer service positions at the Henderson facility. For more information on available positions and employment opportunities, please visit joinbarclays.com.

The business will host a job fair Dec. 3 at Green Valley Resort in Henderson from 11 am to 8 pm.

Barclaycard also operates customer care centers in Newark, Del. and Wilton, Maine.

Barclaycard strives to give back to the community. The company provides organizational, financial and personnel support to several worthwhile charities and organizations in the communities in which it operates.

About Barclaycard

Barclaycard, part of Barclays Bank PLC, is a leading global payment business that helps consumers, retailers and businesses to make and take payments flexibly, and to access short-term credit and point of sale finance.

The company is a pioneer of new forms of payments and is at the forefront of developing viable contactless and mobile payment programs for today and cutting edge forms of payment for the future. Barclaycard also partners with a wide range of organizations across the globe to offer their customers or members payment options and credit.

Key facts published in June 2013:

- total number of Barclaycard customers: 33.7m
- total number of Barclaycard clients: 339,200
- total payments processed (for the six months to June 30, 2013): £124bn

www.barclaycard.com

Follow us on Twitter [@BarclaycardNews](https://twitter.com/BarclaycardNews).

About Barclaycard US

Headquartered in Wilmington, Del., Barclaycard US creates customized, co-branded credit card programs for some of the country's most successful travel, entertainment, retail, affinity and financial institutions. The business also issues cards featuring the Barclaycard brand. For more information, please visit <http://www.barclaycardus.com>.

Contact: Nicole Dye-Anderson, ndyeanderson@barclaycardus.com