

Barclaycard US plans Henderson call center; employee count slated to grow to 1,000

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Zappos' former Henderson headquarters will have new tenants in early 2014.

Barclaycard US, the credit card division of Barclays, is opening a customer-service call center at 2280 Corporate Circle. The British bank plans to hire 400 full-time employees next year, with 700 by 2015 and 1,000 when hiring is complete.

It received \$1.87 million in catalyst funds from the Governor's Office of Economic Development in September.

Employees will work in customer service, retention support, collections and Spanish-language service. A job fair will take place 11 a.m.-8 p.m., Dec. 3 at Green Valley Ranch Resort.

"We're very excited to become a member of the Henderson community," Patrick Wright, chief operating officer for Barclaycard US, said in a statement. "We are focused on enhancing the customer experience with our business. This state-of-the-art center coupled with the fantastic workforce in Nevada will help us accomplish this."

Barclaycard is the fastest growing credit card issuer in the United States, and 7th largest overall. It operates two other U.S. call centers in Newark, Del., and Wilton, Maine.

Barclays is a 300-year-old financial institution with more than \$2.25 trillion in assets, with locations in 50 countries and 48 million customers globally. Barclaycard had 33.7 million customers as of June 2013.

"Barclaycard brings a significant presence in the financial services sector to our city and will help diversify and strengthen our local economy," Henderson Mayor Andy Hafen said in a statement. "As a company that values volunteerism and environmental stewardship, their corporate culture will fit in very well with the lifestyle here in Henderson."

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